Community Safety Hosts Program
205 - 765 Main Street
Winnipeg, MB R2W 3N5
✉ csh@fearlessr2w.ca fearlessr2w.ca pcs-scp.ca

Position: Community Safety Host

Context

Fearless R2W & Persons Community Solutions Ltd. has partnered to create the **Community Safety Hosts program**; an **alternative role** to provide services in facilities that provide systems access (i.e. Public Libraries, Access Centres, etc). Community Safety Hosts are certified once they have completed the **170+ hour training standard.** This will happen throughout the initial **5 months contract of supported practical field experience**. This role uses a trauma informed, harm reduced approach to welcoming people seeking support into critical facilities by **removing barriers, providing warm handoffs and system navigation support**.

Mission

PCS is a social enterprise whose mission is to sustainably empower communities in their safety and well-being operational needs. PCS integrates with organisations and shares capacity while they are in a period of growth or delivering new services and programs for their community. **PCS is the current steward employer of safety hosts and holds all necessary insurance and certification to employ personnel in this role in Manitoba.**

Fearless R2W is a child welfare, education and advocacy Indigenous led non-profit organisation that serves the North End of Winnipeg, families reunifying with their children and youth ageing out of care. Fearless R2W started as a grassroots volunteer group in 2014, incorporating in 2020 to increase the quality and capacity of service delivery. Part of this work has been convening the other partners and providing direction for the development of the Community Safety Host initiative as directed by the Housing Solution for Indignenous Youth Aging Out of Care road map that was completed and published in August of 2020. **Fearless R2W provides leadership and support in developing, training and recruiting safety hosts.**

Work Environment

Community Safety Hosts (CSH) can work in **various locations** in Winnipeg's **inner city**. Typically **facilities that provide systems access** such as a public library or access centre. Safety hosts work in person, usually **full time (35-40 hours per week)** and are paid a minimum of a **living wage** after completion of training.

Mentoring & Continuing Education

- Community Safety Hosts work within 'cohorts' or set teams to facilitate a sense of comradery.
- Field mentors are made available to consult on challenges or to provide support during the work week.
- Additional training and training updates are regularly included in the work week of a safety host.

Gain experience in:

- Case-file management.
- Systems advocacy and support.
- Community relationship development.
- Inter-agency communications & collaboration.
- Nonprofit & government organisations.
- Patrol, security or access control work.

Seeking those with experience or interested in developing skills in:

- Self organisation, motivation.
- Community support or community safety.
- Working independently.
- Communicating with other helper services.
- Multi-tasking and adaptability.
- Team and community environments.
- Administrative experience.
- Community engagement.
- Crisis response.

Tasks & Responsibilities

CSHs focus on **place-making and relationship building**. They 'own' the area where people enter a facility with the ends of **ensuring that people feel safe and welcome** to be there. Often an area is created with some necessities such as a desk, computer, resources, some comfortable seating, activities and a few supplies (even limited privacy where possible) to provide **options for a safe environment** as persons enter the facility.

CSH greet any and **all visitors** providing them with **guidance, directions or information**. If they encounter somebody who is facing challenges or who are otherwise in a state of crisis their focus would shift to **supporting the individual**. Overall being **proactive in welcoming** all and **removing barriers** is the focus.

We encourage persons with lived experience to apply. You will leverage this experience, empowered with additional training, local area knowledge, a trauma informed & harm reduction lense and understanding of available resources; **you will**:

- Direct or connect people to internal resources available within the facility they are working
- Prioritise natural conversation and sharing, engaging in active listening
- Allow an individual to share at their own pace, and access support when ready
- Provide support, information or warm hand-offs (within a defined scope)
- Provide passive assessment of needs and referrals in-line with C.H.I.P. (Case-manager, Housing, Income/ID, Primary-care) during the course of natural interactions
- Work with the individual to ensure they have safe shelter before leaving, contacting community stakeholders or response services accordingly (especially during extreme weather conditions)
- At all times make a point to listen to people and build relationships within the community
- Participate in inner-city stakeholder/working group meetings to stay connected with other the broader support ecosystem
- Respond/support during larger incidents (to be defined), or de-escalate before something evolves to an incident (within the entry area, ie. handoff from site security guard)
- Typically, NOT participate in existing security role, except for emergencies (ie. evictions, access control)

Job Details :

- We pay at least a living wage according to the most recent assessment of the Canadian Centre for Policy Alternatives; specific wage will be discussed prior to hiring.
- Positions are primarily full time. First 5 months will be primarily nighttime.
- Additional variation to the schedule can be expected based on identified training needs, per applicant.
- All training is paid.
- **Prior applicable training and experience is an asset.**
- **Priority will be given to individuals who meet one of the following criteria:**
    - Are Indigenous
    - Live in the North End of Winnipeg
    - Have experience being involved in the child welfare system (CFS)

To apply :

- Send an email of interest to hr@pcs-scp.ca
- Note your general availability for the next couple of weeks; we need enough time for a 1 hour conversation
- Indicate if you are fine with a video call or prefer/require an in person meeting
- A resume is appreciated but not required for the interview
- References will be required, but can be provided after the interview
- **DEADLINE TO APPLY IS JANUARY 13TH AT 5PM**